

# **Terms & Conditions**

## Last Updated: [3/31/2025]

These Terms & Conditions ("Terms") govern your use of Pillow Enterprises' services, including SMS notifications. By using our services, you agree to these Terms.

## **1. SMS Communication**

By opting into our SMS service, you agree to receive messages related to:

- Appointment reminders, service updates, and notifications.
- Account-related alerts and billing reminders.
- Promotional content if you have given explicit consent.

### 2. Messaging Terms

- Messaging frequency may vary.
- Message and data rates may apply. Your carrier's standard rates will be charged.
- To opt out at any time, text STOP. You will no longer receive messages from us.
- For assistance, text HELP or visit our website at info@pillowenterprise.com

#### 3. Privacy & Data Usage

- Your SMS consent is **not shared** with third parties for marketing.
- For more details, refer to our (<u>Privacy Policy</u>)

## 4. Service Availability

We do not guarantee uninterrupted SMS service. Delays or failures in message delivery may occur due to mobile carrier issues or system outages.

## **5.** Changes to These Terms

We reserve the right to update these Terms at any time. Continued use of our services after updates means you accept the changes.

## 6. Contact Us



If you have any questions about these Terms, contact us at:

Email: : info@pillowenterprise.com

**C** Phone:+1 312-463-4674